



## Internet Security Training

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# Community Partnerships

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- ◎ **Collaborative partnerships between the law enforcement agency and the individuals and organizations they serve to develop solutions to problems and increase trust in police.**
- ◎ **In order for law enforcement agencies to be effective they have to work hand in hand with the communities they serve.**

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# Internet Security

# Social Engineering

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- Refers to psychological manipulation of people into performing actions or divulging information
- Examples can be seen on TV show Burn Notice
- Many different types of social engineering

# Pretexting

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- The act of creating and using an invented scenario (the pretext) to engage a victim in a manner which increases the chances the victim will divulge information or to perform actions that would not normally be performed
- Can be used to impersonate co-workers, supervisors, police, bank, or any position of authority perceived by the victim

# Phishing

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- ≠ Phishing is a technique used to obtain private information.
- ≠ Usually done by phone or e-mail
- ≠ E-mails may appear to be from a legitimate business and request verification of information. E-mail usually contain a link to a fraudulent web page which may seem legitimate containing company logos
- ≠ May also be done over the phone, usually phisher warns victim of dire consequence and asks for personal information for verification

# Tailgating

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- Involves an area secured by unattended access points into a restricted area
- Suspect looks official and simply walks in behind someone who has legitimate access
- The suspect may also fake the action of presenting credentials

# Baiting

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- ❑ Baiting is essentially a modern day Trojan Horse
- ❑ Suspect leaves media (USB, CD) infected with a virus or malware in an area likely to be found and waits for an unsuspecting victim to use the device



# Malware (Malicious Software)

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- Malware includes computer viruses, ransomware, trojan horses, rootkits, keyloggers, spyware, and the list goes on
- Malware is primarily used to steal vital information of person, financial, or business nature
- Infected computers can be used to send spam e-mail, store child pornography, or engage in DDS (Distributed Denial of Service Attacks)

# Precautions you can take

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- √ Do not conduct personal business on public computers or networks
- √ Avoid business transactions over open networks unless a VPN is established (Virtual Private Network) which will encrypt data
- √ Use Anti-Virus & Anti-Malware Software and conduct regular scans
- √ Be wary of opening e-mail attachments from unknown sources (phishing)
- √ Be mindful of social engineering tactics

# QUESTIONS

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